

To: Todd Mayfield, President LFCC From: Rob Walls, General Manager

CC: Board of Directors, Jon Cheshire (KS)

Re: Lincolnshire Fields Country Club

#### Overview:

November was an inefficient operating month at LFCC. Revenues exceeded budget, but large misses in both payroll and OPEX led to a \$14k miss in EBITDA. The club finished with an EBITDA of (\$14,094) versus a budget of \$206.

Lincolnshire Fields Standard Summary Income Statement For the Month Ending November 30, 2023

Actual	MTD Budget	% of Budget	MTD Prior Year	% of PY	To the month chang to	Actual	YTD Budget	% of Budget	YTD Prior Year	% of PY	Annual Budget	Rolling 12 Months
					REVENUES							
2,621	1,665	157%	3,281		Green Fees & Cart Fees	2,621	1,665	157%	3,281	80%	283,549	247,564
1,440 148	5,300 0	27% 0%	5,536 679	26% 22%	Merchandise Other Pro Shop	1,440 148	5,300 0	27% 0%	5,536 679	26% 22%	192,950 0	191,760 4,567
0 52,558	0 49,500	0% 106%	0 37,788	0% 139%	Range Food and Beverage	0 52,558	0 49,500	0% 106%	0 37,788	0% 139%	0 999,978	30 964,332
0 167,817	0	0% 104%	0 148,543	0%	Food and Beverage Gratuity Income	0 167,817	0	0% 104%	148,543	0% 113%	0 2,137,039	60
50	161,810 0	0%	0	0%	Membership Dues Initiation Fees	50	161,810 0	0%	0	0%	151,500	1,945,280 170,150
5,942 0	5,765 0	103% 0%	4,592 0	129% 0%	Deferred IFee Rev Adj Other Operating Revenues	5,942 0	5,765 0	103% 0%	4,592 0	129% 0%	(72,600) 23,500	(103,681) 26,538
1,143	<u> </u>	0%	(263)		Other G&A Income	1,143	Ō	0%	(263)	-434%	0	8,914
231,720	224,040	103%	200,155	116%	TOTAL REVENUE COST OF SALES	231,720	224,040	103%	200,155	116%	3,715,915	3,455,514
2,483	3,604	69%	4,219	59%	Merchandise	2,483	3,604	69%	4,219	59%	147,177	156,046
24,268 26,751	18,731 22,335	130%	18,624 20,843	146%	Food & Beverage TOTAL COGS	24,268 26,751	18,731 22,335	130%	16,624 20,843	146%	380,324 527,500	374,912 <b>530,958</b>
172.5% 44.3%	68.0% 37.8%	253.6% 117.2%	76.2% 44.0%	226.3% 100.8%	COGS - Merchandise % COGS - Food %	172.5% 44.3%	68.0% 37.8%	253.6% 117.2%	76.2% 44.0%	226.3% 100.8%	76.3% 38.0%	1040.1% 511.4%
					PAYROLL							
49,699 8.703	39,263 8,097	127% 107%	33,982 6,429		Course and Grounds Pro Shop	49,699 8,703	39,263 8,097	127% 107%	33,982 6,429	146% 135%	583,374 168,097	533,544 131,214
57,523	57,940	99% 0%	46,048	125% -1677%	Food and Beverage	57,523	57,940 0	99%	46,048	125% -167.7%	771,201	697,894 81,357
(1,083) 23,749	22,122	107%	65 18,167		Other Operating Departments General and Administrative	(1,083) 23,749	22,122	107%	65 18,167	131%	93,810 277,155	264,217
138,590	127,421	109%	104,691	132%	TOTAL PAYROLL	138,590	127,421	109%	104,691	132%	1,893,637	1,708,226
					OPERATING EXPENSES							
12,096 2,502	9,622 2,502	126% 100%	8,548 1,731		Course and Grounds Carts, Range, Starters, Etc.	12,096 2,502	9,622 2,502	126% 100%	8,548 1,731	1 42% 1 45%	311,264 33,524	271,228 14,242
1,255	1.325	95%	1,326	95%	Pro Shop	1,255	1.325	95%	1,326	95%	11,675	16.920
16,617 841	8,101 60	205% 1402%	6,921 59		Food and Beverage Other Operating Departments	16,617 841	8,101 60	205% 1 402%	6,921 59	240% 1415%	147,202 32,020	172,059 29,540
47,161	52,468	90%	50,009	94%	General and Administrative	47,161	52,468	90%	50,009	94%	701,443	680,608
80,472	74,078	109%	68,594	117%	TOTAL OPERATING EXPENSES	80,472	74,078	109%	68,594	117%	1,237,128	1,184,597
245,814	223,834	110%	194,128	127%	TOTAL EXPENSES	245,814	223,834	110%	194,128	127%	3,658,266	3,423,781
(14,094)	206	-6844%	6,027	-234%	EBITDA	(14,094)	206	-6844%	6,027	-234%	57,649	31,733
1					FINANCING ACITIVITY							
(7,628) (8,659)	(5,227) (4,780)	146% 181%	(5,296) (1,372)	144% 631%	Interest Expense - Debt Interest Expense - Leases	(7,628) (8,659)	(5,227) (4,780)	146% 181%	(5,296) (1,372)	1 44% 631%	(62,729) (49,130)	(77,057) (29,108)
942	0	0%	146	644%	Interest Income	942	0	0%	146	644%	0	9,051
(15,345)	(10,007)	153%	(6,522)	235%	TOTAL FINANCING ACTIVITY	(15,345)	(10,007)	153%	(6,522)	235%	(111,859)	(97,114)
54,601	52,000	105%	48,559	112%	OTHER INCOME (EXPENSE)	54,601	52,000	105%	48,559	112%	624,000	629,571
1,771	1,594	111%	0	0%	Dues - Capital Improvement Initiation Fees - Capital Improvement	1,771	1,594	111%	0	0%	28,850	11.740
1,250 (37,335)	(35,828)	0% 104%	(32,081)	0% 116%	Operating Assessments Depreciation & Amortization	1,250 (37,335)	0 (35,828)	0% 104%	(32,081)	0% 116%	130,000 (429,936)	147,600 (415,193)
) O	) O	0% 0%	` 0′	0% 0%	Gain/(Loss) On Disposal Of Assets Other Expenses / Capital Reserve / Impairment	` oʻ	0	0% 0%	0 0	0% 0%	) () ()	20,712 (14,127)
20,286	17,766	114%	16,478		TOTAL OTHER INCOME (EXPENSE)	20,286	17,766	114%	16,478	123%	352,914	380,304
(9,152)	7,965	-115%	15,983	579/	NET INCOME	(9,152)	7,965	-115%	15,983	-57%	298,704	314,922
(9,132)	7,903	-113 /6	13,963	-37 /6	NET INCOME	(9,132)	7,905	-113/6	13,963	-37 /6	290,704	314,922
53	15	353% 125%	35		Paid Rounds	53	15	353% 125%	35	151% 75%	2,235	1,728
249 _ 0	200 0	0%	334 0	0%	Member Rounds Other Rounds	249 0	200 0	0%	334 0	0%	12,600 0	11,111
302 4,372	215 14,936	140% 29%	369 5,719	82% 76%	Total Rounds Revenue/Paid Rounds	302 4,372	215 14,936	140% 29%	369 5,719	92% 76%	14,835 1,663	12,842 242,615
767 49	1,042	74% 45%	542 94	141% 53%	Revenue/Total Rounds Green Fees / Cart Fees per Paid Rounds	767 49	1,042	74% 45%	542 94	141% 53%	250 127	243,401 1,776
9	8	112%	9	98%	Green Fees / Cart Fees per Total Rounds	9	8	112%	9	98%	19	368
174 5	230 25	76% 19%	102 15		F&B Revenue/Total Rounds Merchandise Revenue/Total Rounds	174 5	230 25	76% 19%	102 15	170% 32%	67 13	62,231 3,967

#### **Financial Performance:**

#### **Revenues:**

November revenues finished at \$231.7k, outpacing the budget by \$7.7k and the prior year by \$31.6k.

The dues line contributed \$167.8k, roughly \$6,000 ahead of the budget. The dues line remains healthy. There were no membership sales in November. There were four membership resignations in November which is in line with budgeted attrition.

Food & Beverage revenues finished November 6% ahead of budgets, ending at \$52.5k against a budget of \$49.5k and a prior year of \$37.8k. November was a great weather month with warmer temperatures and little precipitation. We hosted 100 members for Thanksgiving Brunch and had roughly 25 to-go orders on Thanksgiving Day. The club also continues to see an increase in private event bookings since the clubhouse renovations were completed in June. We anticipate a great December fueled by multiple holiday event bookings each week.

The course saw 302 total rounds in November, just behind the 369 rounds in 2022. Despite great weather, the ongoing bunker renovation has had some impact on play this fall. Greens fees finished the month at \$890 on a budget of \$375. Cart fees finished ahead of budget with \$1,731 in total sales versus a budget of \$1,290. Both greens and cart fees were budgeted lower than prior year in anticipation of the bunker project.

Merchandise sales were slow in November. The shop sold \$1,440 in total against a budget of \$5,300. Inventory is beginning to dwindle after credit book expired in October. There are several pending special orders that will be processed and billed in December.

### Payroll:

Payroll finished \$11.2k over budget at \$138.6k. Course & Grounds accounted for \$10.4k of the overall miss with several other departments finishing slightly over budget.

We anticipated an increase in payroll for Course & Grounds with the bunker renovation continuing, but Paul and I did not expect the project to require so much attention. The construction project combined with warmer temperatures in November meant we needed to retain more staff and had far more hours than anticipated. The crew is working to keep sod alive and helping with hauling, irrigation, and other needs. We now anticipate an overage in December as well. Our seasonal staff has been terminated for the season, and we are moving into the offseason with one additional staffer versus budgeted. Overall, the department finished with a payroll of \$49.7k against a projected \$39.3k.

Despite increased revenues, Food & Beverage operated efficiently, finishing the month 1% under budget at \$57.5k. Golf finished the month \$606 over budget while Administration finished \$1,627 over budget. The accrual in November was based on some bonused payroll, and I anticipate these numbers correcting in December.

This was not the start to the fiscal year that we wanted from a payroll perspective. The management team is aware of the need to adjust in December.

### **Expenses:**

November OPEX ended at \$80.5k versus a budget of \$74.1k.

The main overages versus budget are related to supplies. Our main food & supplies provider, Gordon Food Service, let us know mid-November that we had outstanding invoices, totaling \$10,025.49, dating back to July. These were invoices we never received and were not showing on our statements. We had a long back and forth with GFS about this issue. The invoices affected both our supplies and food COGS line in November. We have reached an agreement with GFS to review our outstanding invoices every Wednesday morning so that we have no surprises moving forward.

Fuel usage was also higher in November than budgeted. The nicer weather and bunker project had the crew using both diesel and regular. Both tanks were filled in November. This timing should lead to savings later in the year.

The Cost of Goods in Golf was 172.46% on a budget of 68%. The percentage is inflated due to low sales volume, but this was a cause for concern. I spoke with Matt when he first completed inventory, and several factors contributed to the miss. We had a large shoe and equipment return that was processed mid-month. The shoes had restocking fees. This contributed \$300 to the total. We ran an inventory liquidation sale with deep discounting where we were selling under cost. Finally, our credit book expired at the end of October. Members were required to use their credit before the expiration date. The Golf Shop made a billing mistake when they processed one of these transactions. The credit book was never applied and was cleared to revenue at the end of October. This meant that we took a \$500 hit to inventory this month as we had to return the merchandise to the member's account. We have several special orders that will be processed in December. We should see higher sales volume and better overall costing moving forward.

Food COGS% was 45.48% on a budget of 40.50%. This miss can be attributed to the Gordon Food Service issues highlighted earlier. The invoices added \$3k (7%) to our purchasing and resulted in elevated COGS. Inventory dropped by \$2k, and we anticipate a significant decrease in inventory in December. We have a lot of private events scheduled which should lead to great costing as well.

Bar COGS% finished the month at 41.25% against a budget of 33.50%. We need to be more consistent with this number as well. I think our count has been inconsistent, and Adam and I will be auditing all counts over the next few months. We are working on a new inventory sheet this offseason. We will also be ordering the minimum product in December to reduce inventory as we approach January.

# Summary:

The club finished the month with revenues of \$231.7k versus a budget of \$224k. We saw significant overages in both payroll and OPEX leading to a miss to budget. The club finished \$14.3k below the budgeted EBITDA at (\$14,094).

December will be another busy month at LFCC. We will host Breakfast with Santa on the first Saturday of the month. We will also have the Ladies' Holiday Luncheon, Sushi Night, and the Men's League Holiday party. December is booked solidly with member private events. The progress on the bunker renovation continues, and we hope to have the front nine completed by the end of the year. We look forward to seeing all of you in December. Happy Holidays!

# **Key Performance Highlights:**

- Total revenues of \$237,720 on budget of \$224,040 and prior year of \$200,155.
- Dues finished at \$167,817 on a budget of \$161,810.
  - o The monthly dues line is currently \$19.3k higher than the prior year.
- November was a nice weather month which meant golf season was extended.
- Food & Beverage continues to be fully staffed both in the kitchen and in the front of the house.

# **Key Performance Issues:**

- Payroll was over budget by \$11,169 in November.
  - o Food & Beverage operated under budget with increased revenues.
  - o Golf & Admin finished the month slightly over budget.
  - Course & Grounds over budget by \$10.4k.
    - The construction project combined with warmer temperatures in November meant we needed to retain more staff and had far more hours than anticipated.
    - The crew is working to keep sod alive and helping with hauling, irrigation, and other needs.
    - We now anticipate an overage in December as well.
  - OPEX finished at \$80,472 versus a budget of \$74,078.
    - Overage in supplies due to invoicing error by GFS.
    - Fuel expenses high due to bunker project.
  - o Supplies for Food & Beverage and daily cleaning continue to increase in cost.
- COGS numbers in golf were 172.68% versus budget of 68%.
- Food COGS finished at 45.48% on a budget of 40.50%.
- Bar COGS finished at 41.25% versus a budget of 33.50%.

### **Key Actions to Drive Performance:**

- We continue to host private member events in the new spaces.
  - The December calendar is full with multiple events per week.
- The bunker renovation project started and the construction is progressing on schedule.
  - o Currently projecting to have the front 9 completed by January 1, 2024.
  - o The crew will continue working on the back nine as long as conditions are favorable.
- Breakfast with Santa, Ladies' Holiday Luncheon, and Men's League Holiday all on the calendar in December.
- Conversations with Jonas about enhancing the membership phone app in 2024 continue.

# Membership Update:

Current Membership Numbers: 451 Total

Equity	7	172
Junior		104
	Under 35	47
	35-37	33
	38-39	24
Social		112
Honor	rary	35
Honor	rary Social	5
Dining	2	14
Non-F	Resident	9

Membership Additions – We are budgeted for 46 membership additions in 2024. There were sales in November. The first budgeted sales are in March.

Membership Attrition – There were 4 membership resignations in November with seven more in the resignation window. We are budgeted for an attrition of 35.

RESIGNED MEMBERS	MEMBERSHIP TYPE	OFF THE SYSTEM	REMARKS		
SCOTT MARTIN	HONORARY	11/25/2023	MOVING TO TEXAS PERMANENTLY		
ED RIESBERG	SOCIAL	11/25/2023	BUSY SCHEDULE – UNABLE TO USE CLUB		
CAROINE BLACKFORD	SOCIAL	11/25/2023	NOT ENOUGH USAGE		
CHRIS HARTMAN	EQUITY	11/25/2023	NOT ENOUGH USAGE		
VALERIE SWAIN	JUNIOR	12/25/2023	NOT ENOUGH USAGE		
BRETT KROENKE	SOCIAL	12/25/2023	NOT ENOUGH USAGE		
NATALIE ROBERTS	SOCIAL	12/25/2023	FINANCIAL		
SARAH GEIGER	SOCIAL	12/25/2023	TOO BUSY – NOT ENOUGH USAGE		
RYAN LOWN	JUNIOR	12/25/2023	INCREASED COST DUE TO AGE		
GREG SOPA	SOCIAL	12/25/2023	NOT ENOUGH USAGE		
JOHN KISER	SOCIAL	1/25/2023	NO REASON GIVEN		