

May '22 Client Report

To: Dave Jones, President LFCC

From: Rob Walls

- CC: Board of Directors, Morgan Gonzales (KS)
- Re: Lincolnshire Fields Country Club

### **Overview:**

May provided a strong start to the third quarter with the club finishing ahead of budgeted EBITDA by roughly \$27k. Revenues were solid across the property with the dues line recovering, initiation fees finishing ahead of budget for the first time this year, and strong Food & Beverage totals. Revenues in F&B outpaced budget by 19% and prior year actuals by 25%. Total revenues finished 2% (\$6k) ahead of budget. The increase in traffic led to additional payroll, but OPEX finished down roughly \$11k to budget for the month.

					Lincolnshire Fie Standard Summary Incor For the Seven Months Endir	me Statement						
Actual	MTD Budget	% of Budget	MTD Prior Year	% of PY		Actual	YTD Budget	% of Budget	YTD Prior Year	% of PY	Annual Budget	Rolling 12 Months
					REVENUES							
31,321	35,220	89% 50%	34,187	92% 49%	Green Fees & Cart Fees	55,888	71,641	78% 61%	71,020	79% 63%	283,871	275,785
15,370	30,500 0	0%	31,450 5	0%	Merchandise Other Pro Shop	46,968 1,102	77,400 0	0%	74,482 2,503	44%	212,300	185,163 6,500
0 95,313	0 80,180	0% 119%	60 76,482	0% 125%		342,986	0 318,576	0% 108%	80 258,693	0% 133%	0 763,236	195 803,518
146,241 37,000	147,546 26,000	99% 142%	137,948 25,500	1 06% 1 45%	Membership Dues Membership Initiation Fees	986,966 70,600	1,007,356 102,000	98% 69%	920,138 74,600	107% 95%	1,746,301 127,000	1,688,293 108,600
1,040 (222)	750 0	139% 0%	760 62	137% -358%	Other Operating Revenues Other G&A Income	4,590 466	750 0	612% 0%	4,160 (544)	110% -86%	23,600 0	28,316 9,203
326,062	320,196	102%	306,453	106%	TOTAL REVENUE COST OF SALES	1,509,565	1,577,724	96%	1,405,131	107%	3,156,307	3,105,572
9,218 34,669	25,010 31,977	37% 108%	26,323 30,609	35% 113%	Merchandise Food & Beverage	34,626 130,145	58,784 129,914	59% 100%	59,263 97,268	58% 134%	162,523 298,978	139,839 291,362
43,887	56,987	77%	56,933	77%	TOTAL COGS	164,771	128,914	87%	156,531	105%	461,500	431,362
60.0% 36.4%	82.0% 39.9%	73.1% 91.3%	83.7% 40.0%	71.7% 91.0%	COGS - Merchandise % COGS - Food %	73.7% 41.1%	75.9% 40.8%	97.1% 100.8%	79.6% 40.3%	92.7% 102.0%	76.6% 39.2%	900.0% 498.3%
					PAYROLL							
50,782 12,362	53,866 16,315	94% 76%	41,738 13,465	92%	Course and Grounds Pro Shop	232,950 57,218	253,975 78,566	92% 73%	219,701 71,582	1 06% 80%	518,260 165,633	463,744 132,298
61,775 4,334	49,397 7,043	125% 62%	47,570 7,230	1 30% 60%	Food and Beverage Other Operating Departments	308,790 4,380	292,665 8,267	106% 53%	229,756 7,515	1 34% 58%	577,049 75,081	594,033 68,216
23,849	23,471 150,092	102%	20,656	115%	General and Administrative TOTAL PAYROLL	115,928 719,264	148,260 781,733	78% 92%	147,168 675,723	79% 106%	250,436 1,586,459	220,525 1,478,816
					OPERATING EXPENSES							
53,713	55,735	96% 38%	47,151	114% 100%	Course and Grounds	110,269	121,493	91 % 81 %	112,420	98% 1.00%	294,791	294,237
1,731 28	4,531 650	4% 114%	1,731 (513)	-5% 139%	Carts, Range, Starters, Etc. Pro Shop	12,118 4,602	14,917 5,385	85% 118%	12,116 6,945	66% 144%	26,582 10,180	28,100 9,905
12,865 4,632	11,262 6,050	77%	9,251 6,137	75%	Food and Beverage Other Operating Departments	63,913 9,082	54,376 8,145	112%	44,497 7,127	1.27%	109,196 23,149	113,426 24,481
45,233	50,802 129,030	89% 92%	48,826 112,583	105%	General and Administrative TOTAL OPERATING EXPENSES	323,916 523,898	353,283 557,598	92% 94%	292,481 475,586	111%	623,731 1,087,630	605,713 1,075,862
315,191	336,110	94%	300,176	105%	TOTAL EXPENSES	1,407,933	1,528,028	92%	1,307,840	108%	3,135,589	2,985,879
10,872	(15,914)	-68%	6,278	173%	EBITDA	101,632	49,695	205%	97,291	104%	20,718	119,693
					FINANCING ACITIVITY							
(5,185) (1,114)	(9,575) 0	54% 0% 0%	(5,118) (1,406)	79%	Interest Expense - Debt Interest Expense - Leases	(36,598) (8,905)	(67,025) 0	55% 0%	(39,889) (11,017)	92% 81%	(1 14 ,900) 0	(64,088) (18,211)
(6,098)	(9,575)	64%	(6,452)	280%	Interest Income TOTAL FINANCING ACTIVITY	(44,826)	(67,025)	0% 67%	341 (50,565)	198%	(114,900)	(81,360)
					OTHER INCOME (EXPENSE)							
47,635 0	48,319 0	99% 0%	44,864 0	106% 0%	Dues - Capital Improvement Operating Assessments	325,641 0	330,239 0	99% 0%	308,864 106,682	105% 0%	572,348 0	558,540 0
(34,095)	(36,217)	94% 0%	(34,492)	99% 0%	Depreciation & Amortization Gain/(Loss) On Disposal Of Assets	(238,664) 6.670	(248,343) N	96% 0%	(241,442)	99% 0%	(429,428)	(429,937) 8,170
(2,384)	12,102	92%	10,372	0% 108%	Other Expenses / Capital Reserve / Impairment TOTAL OTHER INCOME (EXPENSE)	(4,904)	81,896	0% 108%	174,104	<u> </u>	142,920	15,688 152,460
					, ,							
<u> </u>	(13,387)	-119%	10,198	156%		145,549	64,566	225%	220,830	66%	48,738	190,793
148	220	67%	219	68%		251	475	53%	474	53%	2,386	2,406
1,907	2,275	84% 0%	2,272 0	0%	Member Rounds Other Rounds	3,426 4	4,825 0	71% 0%	4,772 14	72% 29%	15,810 0	12,996 19
2,055 2,203	2,495 1,455	82% 151%	2,491 1,399	82% 157%	Total Rounds Revenue/Paid Rounds	3,681 6,014	5,300 3,322	69% 181%	5,260 2,964	70% 203%	18, 196 1,323	15,421 44,236
159 212	128 160	124% 132%	123 156	129% 136%	Revenue/Total Rounds Green Fees / Cart Fees per Paid Rounds	410 223	298 151	138% 148%	267 150	1 54% 1 49%	173 119	3,809 1,572
15 46	14 32 12	108% 144%	14 31	111% 151%	Green Fees / Cart Fees per Total Rounds F&B Revenue/Total Rounds	15 93	14 60	112% 155%	14 49	112% 189%	16 42	1 59 1,007
7	12	61%	13	59%	Merchandise Revenue/Total Rounds	13	15	87%	14	90%	12	167

#### **Financial Performance:**

#### **Revenues:**

May revenues finished at \$326k versus a budget of \$320.2k and prior year actuals of \$306.5k. June was a good sales month with 14 membership additions and one resignation. For the first time in 2022, initiation fees outpaced the budget, finishing at \$37k versus an expectation of \$26k. The dues line jumped significantly with new member adds in March & April being billed for the first time. Dues were \$146.2k versus a budget of \$147.5k, a miss of 1%. The club should see a dues line ahead of budget for the first time in June.

For the year, dues now trail the budget by roughly \$20k. With new membership additions in May and June, we will start to narrow this gap. Interest continues to be strong, but conversion will slow, with no Social memberships available and summer in full swing.

Food & Beverage revenues remained strong. The club saw \$95.3k in total sales, beating the \$80.2k budgeted, and outpacing 2021 actuals by \$18.8k (25%). Mother's Day was a great event with over 300 members served. Memorial Day was a hit at the pool and an excellent way to kick off the season. Stingrays is open fully for the first time since 2019, and there has been great feedback on the food coming out of the kitchen.

Golf continued to struggle on the revenue side. There were a total of 2055 rounds played in May versus 2491 in 2021, down 17.5%. There are signs that the Covid bump is beginning to wear off. Cart fees finished the month \$2k below the \$25k budgeted. Guest fee revenues were \$8.2k on a budget of \$10.1k.

Merchandise sales are trending significantly behind both budget and prior year. We have had difficulty getting new products in, and both out-of-inventory and special orders finished May behind budget. Special order revenues continue to lag as we wait for products to arrive. We have not been as successful in driving fitting day participation in years past. This can be attributed to the change in Golf Shop personnel and changing spending habits. Year-to-date, merchandise sales are at \$47k versus \$77.4k budgeted and prior year actuals of \$74.5k. I will continue to work with Matt to drive revenues through the Golf Shop.

For the fiscal year, total revenues are now trailing budget by \$68k (4%) while outpacing the prior year by \$105k (7%).

# Payroll:

Payroll was slightly over budget in May finishing the month at \$153k on a budget of \$150k. Increased revenues in Food & Beverage coupled with full operations in both the Clubhouse and at Stingrays led to a large Food & Beverage payroll miss. Departments across the rest of the property provided savings to mitigate the overall miss.

Food & Beverage operated over budget with a total payroll of \$61.8.5k on a budget of \$42.3k. Revenues were significantly ahead of budget, the team was fully operational in both the Clubhouse and at Stingrays, and the Food & Beverage team has taken on cleaning the building after eliminating our contract cleaning service. As traffic has increased, the team has seen an increase in staff attrition. We are still training and growing on the Front of House service side. Training is a priority, but our managers have been getting pulled into service due to call-offs and lack of availability. We will continue to hire in June. For the fiscal year, the total payroll in F&B is now 6% above budget at \$308.8k versus a budgeted \$292.7k.

Course & Grounds payroll provided modest savings of \$3k for the month. Aquatics payroll was down 19% versus budget. Golf payroll continues to provide monthly savings with the shuffle of management staff, but hourly wages are within expectation. Administration payroll was flat to budget. Stephanie Carver was rewarded with a promotion to Officer Manager in May, Lauren Kuleck's salary is in this department, and commissions for membership sales outpaced the budget for the first time this year. The department is \$30k under budget for the year.

For the fiscal year, the club is 8% below budgeted payroll, saving approximately \$62.5k. May was our first month of full operation with all facilities open. We will continue to operate efficiently throughout the property and are looking forward to an exciting month of June.

#### **Expenses:**

OPEX provided savings in May, finishing the month at \$118k versus a budget of \$129k.

Course & Grounds finished under budget, spending \$53.7k versus a budget of \$55.7k. These savings came despite a large (\$10k) seasonal pesticide application being pushed to May after a wet April. The department saw \$4k savings from our annual flower planting. There were large artificial savings due to a missed fertilizer application. This \$8k application will be applied in early June and will be reflected in the June expense number.

Expenses ran high versus budget on the Food & Beverage again in May. Staff uniforms were not budgeted, but the expense was in-line with the prior year. Stingrays had some coolers and fans that needed repair which caused an overage of \$1,600. Total OPEX were \$12.8k versus a budget of \$11.2k.

We are still seeing some artificial savings versus budget because we have not been billed for the annual audit. In addition, we have moved the expense for contract cleaning to the payroll line as we are now performing this service in-house. The club started advertising in May with Advantage Marketing, but the services are not fully running. We got the Facebook marketing started in May, but the service started late in the month, and we were not billed. The full marketing budget will be realized in June. Our annual range ball shipment was scheduled for May. It has been pushed back a couple of months and should hit the expense line in July. Computer maintenance expenses were high this month. We had our tech support team to the facility to help us get Stingrays running. In addition, CLA had an accountant change, and we had to get her set up for remote access.

Cost of Goods in Golf was 60% which brings out TYD total below budgeted expectation. Despite the large revenue miss in Merchandise, the club's net income in May from sales was even to budget because of these savings. After a few poor months of COGS, it was nice to see this number balance.

After a scare last month, Beverage COGS% was back to expectation finishing the month at 34.4%. Food COGS% was 37.77% on a budget of 43%. Adam has done a great job of managing inventory and pricing during these times of fluctuation.

# Summary:

The club bounced back after a couple of poor months versus budget. Total revenues exceeded budget driven by strong overall Food & Beverage and membership numbers. Payroll ran 2% over budget, but OPEX contributed to the rebound, providing \$11k savings. For the year, EBITDA is \$101.6k on a budget of \$49.7k.

There is still strong interest in the club, and June has the potential to be another strong membership month. Food & Beverage continues to grow. We hope that golf revenues pick up after a slow start to the season.

# Key Performance Highlights:

- Total revenues \$326k on budget of \$320.2k and prior year of \$306.4k.
- Dues finished at \$146.2k on a budget of \$147.5k, a miss of 1%. The dues line is currently \$8.3k higher than prior year.
  - Members added in March & April received deferred dues. The dues line saw an increase of roughly \$8k in May as these new member dues are realized.
  - Membership sales success will continue to be important in May & June as we need to start making up ground with our YTD totals lagging.
  - Fourteen members were added in May.
- Payroll was over budget by \$3k in May.
- OPEX finished at \$118.2k versus a budget of \$129k.
- COGS finished at 59.98% for merchandise on budget of 82% and prior year of 83.7% and Food and Beverage finished at 36.42% on budget of 39.88% and prior year of 40.02%.
- Food & Beverage revenues were up 25% versus the prior year.
- Mother's Day was a success with over 300 members served.
- Memorial Day was a great kick-off to the season with a packed pool deck and a lot of happy members.

# Key Performance Issues:

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- Payroll was high in Food & Beverage.
  - Fully operational in Clubhouse & Stingrays.
  - o Staff attrition means more hiring, more training, and more operational coverage for our management team.
  - We have added some flex kitchen staff to help clean the building after contract cleaning services were canceled.
- We continue to have areas of need on the supply and maintenance side.
  - The building's deferred maintenance is slowly being addressed.
    - We are trying to match glassware, lightbulbs, silverware, etc.
  - Scott has communicated the need for equipment repair and maintenance given the delay in receiving new equipment from manufacturers.
  - A large pipe leak outside the building was fixed in May.
    - This project will include replacing the rusted-out shutoff valves in the building.

#### Key Actions to Drive Performance:

- League programming is in full swing.
- Turn station for weekend play has been a success.
- Golf has ten golf outings confirmed on the schedule.
  - Two outings in June
    - Champaign County Chamber of Commerce on Thursday, June 2<sup>nd</sup>
    - Don Moyer Boys & Girls Club on Monday, June 20th
- Member-Member event is first "major" event in June.
- Member-Guest Invitational is full with a waiting list.
- The downstairs entryway renovation in nearing completion.
- Grounds has seen great results from improved water management techniques.
  - o Course is playing firm and fast
- New signage for clubhouse and grounds initiated with estimated completion in June or July.
- New club app is being explored through iMobile.
  - Added amenity for the membership.
- Parking lot potholes, cracking, and striping work has begun and will be completed in June.

# Membership Update:

Current Membership Numbers: 431 Total

Equity Junior	163 97
Under 35	36
35-37	44
38-39	17
Social	110
Honorary	38
Honorary Social	3
Dining	12
Non-Resident	8

Membership Additions - We have added 42 memberships on a budget of 42 for the fiscal year.

Membership Attrition - We have seen attrition of 27 on a budget of 25 for the fiscal year.

#### March

- (1) Phil & Jill Norfleet (Equity) -3/5
- (2) Todd & Mai McTaggart (Junior) 3/5
- (3) Polly & Brad Hatfield (Equity) -3/11
- (4) Jason & Carly Sakowski (Social) 3/18
- (5) Barb & Tom Harrington (Non-Resident) 3/18
- (6) Ken & Theresa Campbell (Equity) -3/21
- (7) Cynthia & Tony Bruno (Junior) -3/22
- (8) Chris Atkinson (Non-Resident) -3/23
- (9) Caleb & Deserai Miller (Equity) 3/25
- (10) Dwayne & Mary Owen (Dining) 3/26
- (11) Benjamin Dyer & Katherine Boyle (Social) -3/26

April

- (12) Michael Karras & Audrey Bebensee (Junior) 4/1
- (13) Megan & Jonathan Velchek (Social) 4/6

(14) James & Ashley Daley (Social) – 4/9
(15) Clint & Julia Cocagne (Junior) – 4/12
(16) Eddie & Jiwon Lee (Junior 38-39 membership) – 4/26
(17) Jon Hawk & Melissa Clark (Social membership) – 4/27
(18) Joshua Kim (Junior Under 35 membership) – 4/27
(19) Ernest & Ruth Kwak (Junior Under 35 membership) – 4/29
(20) Jeffrey Lee (Junior <35 membership) – 4/29</li>

May

- (21) Jeremy Janes (Junior <35 membership) 5/3
- (22) Natalie Roberts & Patricia Ballesteros (Social membership) 5/10
- (23) Zach & Brittney Wetherell (Social membership) 5/13
- (24) Travis & Nicole Miller (Social membership) 5/13
- (25) Lauren & Kyle McClure (Junior 35-37 membership) 5/13
- (26) Patrick & Natalie Miller (Social membership) 5/13
- (27) Matthew Mondy & Emily Lane (Junior Under 35 membership) 5/13
- (28) Aaron & Jenn Sutton (Equity membership) 5/16
- (29) Ryne Somers & Kari Gibson (Junior Under 35 membership) 5/17
- (30) Jeff & Laura Finke (Equity membership) 5/17
- (31) Daisy Oregon (Junior Under 35 membership) 5/24
- (32) Josh & Jenn Hinds (Junior 35-37 membership) 5/25
- (33) Cain & Sarah Burgener (Junior Under 35 membership) -5/25
- (34) Don & Amanda Beckler (Social membership) -5/28

RESIGNED MEMBERS	MEMBERSHIP TYPE	MEMBER DATE # RESIGN		OFF THE SYSTEM	REMARKS	
CINDY WARREN	NON-RESIDENT	5800	Jan-22	1/25/2022	DECIDED NOT TO RENEW	
BEN RODRIGUEZ	NON-RESIDENT	4748	Jan-22	1/25/2022	DECIDED NOT TO RENEW	
JOE BENIACH	EQUITY	1208	Nov-21	1/25/2022	NO REASON GIVEN	
PAMELA QUINLAN	SOCIAL	52109	Nov-21	1/25/2022	NOT ENOUGH USAGE	
MARK WOLTERS	SOCIAL	51813	Oct-21	1/25/2022	MOVED TO MAHOMET	
ALEX ZHONG	JUNIOR	62107	Nov-21	1/25/2022	MOVED OUT OF STATE	
MIKE BROEREN	EQUITY	21181	Dec-21	2/25/2022	NO REASON GIVEN	
MICHAEL KEHL	JUNIOR	3084	Dec-21	2/25/2022	NOT ENOUGH USAGE	
MBU MONGWA	SOCIAL	41804	Nov-21	2/25/2022	NO REASON GIVEN	
PAUL PARK	SOCIAL	62102	Nov-21	2/25/2022	MOVED OUT OF STATE	
PETER SCHMIDT	EQUITY	4865	Nov-21	2/25/2022	DOWNSIZING	
JOSHUA USSIRI	JUNIOR	8000	Dec-21	2/25/2022	MOVED OUT OF STATE	
SAM MCGREW	DINING	3742	Dec-21	3/25/2022	NO REASON GIVEN	
MARCI SMITH	SOCIAL	41804	Dec-21	3/25/2022	NOT ENOUGH USAGE	
ROD ARENDS	EQUITY	1057	Dec-21	3/25/2022	NO REASON GIVEN	
SHAWN KINKADE	JUNIOR	12004	Jan-22	4/25/2022	NO REASON GIVEN	
CLIFF SCHWARTZ	DINING	4898	Jan-22	4/25/2022	HEALTH ISSUES	
MICHAEL PORTER	JUNIOR	92001	Feb-22	5/25/2022	MOVING OUT OF STATE	