

July '22 Client Report

To: Dave Jones, President LFCC

From: Rob Walls

- CC: Board of Directors, Morgan Gonzales (KS)
- Re: Lincolnshire Fields Country Club

Overview:

July was a strong month at LFCC with revenues finishing ahead of budget by \$26k and flat-to-budget payroll and OPEX driving those gains straight to the bottom line. Overall, the property finished ahead of EBIDTA by \$29k. Revenues in F&B and golf were ahead of budget by 18% with great COGs numbers providing additional flow through.

Lincolnshire Fields Standard Surmany Income Statement For the Nine Monts Ending July 31, 2022												
Actual	MTD Budget	% of Budget	MTD Prior Year	% of PY		Actual	YTD Budget	% of Budget	YTD Prior Year	% of PY	Annual Budget	Rolling 12 Months
					REVENUES							
43,270	39,940	108%	43,393	100%	Green Fees & Cart Fees	145,022	163,941	88%	166,019	87%	283,871	269,919
34,301 2,217	28,000 0	123% 0%	28,614 576	385%	Merchandise Other Pro Shop	110,221 3,319	137,900 0	80% 0%	135,394 3,099	81% 1.07%	212,300 0	187,504 8,121 70
10 134,144	0 115,577	0% 116%	30 132,256	33% 101%	Range Food and Beverage	20 605,281	0 550,821	0% 110%	225 506,598	9% 119%	0 763,236	70 817,907
150,844 5.000	148,556 6.000	102% 83%	142,108	106%	Membership Dues Membership Initiation Fees	1,288,499 83,600	1,304,931	99% 66%	1,199,254 106.600	107% 78%	1,746,301 127,000	1,710,711 89,600
3,916	9,500	41% 0%	6,721	58%	Other Operating Revenues	20,441	19,950	102% 0%	23,376	87% -36%	23,600	24,951
146 373,848	347,573	108%	(211) 358,487		Other G&A Income TOTAL REVENUE	385 2,256,789	2,304,543	98%	(1,079) 2,139,486	105%	3,156,307	9,656 3,118,440
24,129	21,280	113%	23.944	101%	COST OF SALES Merchandise	84.000	105,739	79%	107,632	78%	162,523	140.844
40,469	45,152	90%	46,446	87%	Food & Beverage	211,228	219,210	96%	182,035	116%	298,978	287,677
64,597	66,432	97%	70,390	92%	TOTAL COGS	295,228	324,948	91%	289,667	102%	461,500	428,521
70.3% 30.2%	76.0% 39.1%	92.6% 77.2%	83.7% 35.1%	84.1% 85.9%	COGS - Merchandise % COGS - Food %	76.2% 36.6%	76.7% 39.8%	99.4% 91.9%	79.5% 37.3%	95.9% 97.9%	76.6% 39.2%	898.2% 491.8%
52,022	54,861	95%	50,478	103%	PAYROLL Course and Grounds	334,770	362,685	92%	321,530	104%	518,260	463,735
15,400 77,047	18,966 68,098	81% 113%	18,256 70,355	84% 110%	Fro Shop Food and Beverage	88,294 454,095	116,207 426,659	76% 106%	105,187 362,321	84% 1.25%	165,633 577,049	129,771 606,774
19,940	23,245	86%	26,102	76%	Other Operating Departments	44,741	54,758	82%	58,720	76%	75,081	57,372
<u>18,179</u> 182,587	20,504 185,675	89% 98%	21,016 186,206		General and Administrative	156,622	190,588 1,150,897	82% 94%	191,138 1.038,895	82% 104%	250,436 1.586,459	217,250 1.474,904
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52,156	49,405	106%	51,220		OPERATING EXPENSES Course and Grounds	215,212	208,758	103%	201,845	1.07%	294,791	309,754
5,115 1,865	1,731 2,295	295% 81%	3,381 542	151% 344%	Carts, Range, Starters, Etc. Pro Shop	18,962 6,262	19,459 8,670	97% 72%	17,228 9,208	110% 68%	26,582 10,180	29,833 9,303
15,372 6,588	18,553 3,600	83% 183%	11,959 3,462	129% 190%	Food and Beverage Other Operating Departments	90,800 24,549	83,773 19,099	108% 129%	68,274 14,959	1 33% 1 64%	109,196 23,149	116,535 32,115
53,891	57,340 132,925	94%	51,783 122,349		General and Administrative	429,054	463,910	92% 98%	395,216	109%	623,731 1,087,630	608,117
134,987					TOTAL OPERATING EXPENSES	784,839	803,669		706,731			1,105,658
	385,032	99%	378,945		TOTAL EXPENSES	2,158,590	2,279,515	95%	2,035,293	106%	3,135,589	3,009,082
(8,324)	(37,459)	22%	(20,458)	41%	EBITDA	98,199	25,028	392%	104,193	94%	20,718	109,358
(1,284)	(9,575)	13%	(5,367)	24%	FINANCING ACITIVITY Interest Expense - Debt	(43,024)	(86,175)	50%	(50,998)	84%	(1 14 ,900)	(59,406)
(4,319) 168	(3,515)	13% 0% 0%	(1,434)	301% 304%	Interest Expense - Leases	(13,868)	0	0% 0%	(13,859)	100% 223%	0	(20,330) 1,157
(5,436)	(9,575)	57%	6,746)	81%	Interest Income TOTAL FINANCING ACTIVITY	1,005 (55,887)	(86,175)	65%	450 (64,407)	87%	(114,900)	(78,579)
					OTHER INCOME (EXPENSE)							
49,961 0	48,595 0	103% 0%	46,448	108%	Dues - Capital Improvement Operating Assessments	425,299 D	427,626 D	99% 0%	401,017 106.682	106% 0%	572,348 N	566,045 N
(34,095)	(36,217)	94% 0%	(34,492)		Depreciation & Amortization	(306,853)	(320,777)	96% 0%	(310,425)	99% 445%	(429,428)	(429,143)
<u>0</u>	0	0%	0	0%	Gain/(Loss) On Disposal Of Assets Other Expenses / Capital Reserve / Impairment	6,670 (5,754)	0	0%	1,500 0	0%	ů	6,670 14,838
	12,378	128%	11,956	133%	TOTAL OTHER INCOME (EXPENSE)	119,361	106,849	112%	198,774	60%	142,920	158,409
	(34,656)	-6%	(15,248)	-14%	NETINCOME	161,673	45,702	354%	238,560	68%	48,738	189,188
470	38.9	121%	494	97%	Paid Rounds	997	1,463	68%	1,562	64%	2,386	2,064
1,934 279	2,645	73% 0%	2,452	79%	Member Rounds Other Rounds	7,290	9,690	75% 0%	9,421 20	77% 1415%	15,810	12,211 292
2,683	3,034	88% 89%	2,942	91%	Total Rounds	8,570	11,153	77 % 144 %	11,003	78%	18,196	14,567
795 139	894 115	122%	741 122	114%	Revenue/Paid Rounds Revenue/Total Rounds	2,264 263	1,575 207	127%	1,370 194	1 35%	1,323 173	45,021 3,861
92 16	103 13	90% 1.23%	90 15	109%	Green Fees / Cart Fees per Paid Rounds Green Fees / Cart Fees per Total Rounds	145 17	112 15	130% 115%	106 15	1 37% 1 12%	119 16	1,655 163
50 13	38 9	131% 139%	45 10	111% 131%	F&B Revenue/Total Rounds Merchandise Revenue/Total Rounds	71 13	49 12	143% 104%	46 12	1 53% 1 05%	42 12	1,029 171

Financial Performance:

Revenues:

July revenues finished at \$373.8k versus a budget of \$347.6k and prior year actuals of \$358.5k. July was a slower sales month with three membership additions and two resignations. This was in line with expectations. The dues line contributed \$150.8k, ahead of budget for the second straight month. Dues should continue to close the gap for the remainder of the fiscal year and now trail the budget by \$16.5k. There are no new memberships budgeted for the remainder of the year. Interest continues to be strong so there is an opportunity to make up ground on the initiation fee line during the last quarter.

Food & Beverage revenue continued a strong trend with \$134k in total sales, outpacing the \$115.5k budget by 16%. Food & Beverage totals are \$99k ahead of prior year actuals for the fiscal year.

Golf revenues had a solid rebound after struggling for much of the year. The club hosted three outside events in July. These contributed to strong greens and cart fee totals. There were 2,683 rounds played in July versus 2,942 in 2021, down 7.6%. Cart fees finished the month \$3.5k ahead of the \$25.2k budgeted. That number is inflated slightly as rental costs were not entered and will be reflected in August. Guest fee revenues were right on the budget of \$14.5k. Merchandise sales finished 23% ahead of the budget at \$34.3k.

For the fiscal year, total revenues throughout the facility are now trailing the budget by \$47.7k (2%) while outpacing the prior year by \$165k (5%).

Payroll:

Payroll provided modest savings in July, finishing the month at \$182.6k on a budget of \$185.7k. Payroll in Food & Beverage continues to run high as we work through the busiest part of the year with full operations in both the Clubhouse and at Stingrays. Tennis payroll also was higher than expectations due to adders related to lessons.

Food & Beverage operated over budget with a total payroll of \$77k on a budget of \$68k. Given organizational changes within the management structure, in-house cleaning, and increased payroll in the kitchen, this miss continues to be expected. We are short-staffed heading into August so we may see some unwanted savings on the Front of House side. We are still hiring, training, and hoping to continue to provide great service. For the fiscal year, the total payroll in F&B is now 6% above budget at \$454k versus a budgeted \$426.7k.

Course & Grounds payroll provided savings of \$2.8k for the month. The department has been consistently below payroll expectations this year. Aquatics payroll was down 25%. Golf payroll continues to provide monthly savings with the shuffle of management staff, but hourly wages are within expectation. Administration payroll was \$2k under budget. This department should provide savings for the remainder of the year with Lauren Kuleck's departure.

For the fiscal year, the club is still 6% below budgeted payroll, saving \$73.7k. July continued our busiest stretch of the season. We are shorter-staffed heading into August but are continually hiring in the hopes to fill the service gaps. We will continue to operate efficiently throughout the property and are looking forward to finishing the summer strong.

Expenses:

OPEX ran just over budget again in July with increased overhead for utilities, some maintenance and repair, a deferred range ball delivery, and new on-course accessories. Operating expenses finished the month at \$135k versus a budget of \$133k.

Course & Grounds finished over budget, spending \$52.1k versus a budget of \$49.4k. Despite nice savings on fertilizer and chemicals, utilities and fuel expenses increased significantly, and the club purchased new out-of-bounds stakes and Kirby yardage markers for the fairways.

New range balls finally arrived after being deferred from May. This expense had been noted over the last few months. The pool heater needed to be replaced which led to a \$2.5k maintenance expense. Utilities increased across the property.

Again, we are still seeing some artificial savings versus budget because we have not been billed for the annual audit. In addition, we have moved the expense for contract cleaning to the payroll line as we are now performing this service in-house.

Cost of Goods in Golf was 70.34%. A great sales month in addition to a good COGs month. This was the correction we were hoping for following higher COGS in June. Merchandise COGS % is now 76.21% for the year.

Beverage COGS% were low, finishing the month at 24.20% versus a 33.57% expectation. Food COGS% was 35.01% on a budget of 42.36%. Both Adam and Ted have done a great job of managing inventory and pricing during these times of fluctuation.

Summary:

The club had a good revenue month, especially in Food & Beverage and Golf. Controlled payroll and expenses in addition to great Cost of Goods numbers drove more revenue to the bottom line. In addition, the dues line will be gaining ground for the remainder of the season. The club finished the month \$29k ahead on EBITDA. For the year, EBITDA is \$98.2k on a budget of \$25k.

As the staffing market tightens and school starts, we hope to continue with strong momentum in August. We had great weather and hosted several golf outings in August last year. We do not have any outings on our calendar in August 2022. There is still a lot to look forward to as we host the Club Championship and Hullabaloo.

Key Performance Highlights:

- Total revenues \$373.8k on budget of \$347.6k and prior year of \$358.5k.
- Dues finished at \$150.8k on a budget of \$148.5k.
 - The monthly dues line is currently \$8k higher than prior year.
 - The dues line is outpacing prior year by \$90k through the third quarter.
 - Three members were added in July.
- Payroll was under budget by \$3k in July.
- OPEX finished at \$135k versus a budget of \$133k.
 - Range balls were delayed from May
 - o Increased utility & fuel costs across the property.
 - Maintenance and repair of pool heater.
 - o On-course accessories ordered and installed.
- Great COGS numbers with 70.34% for merchandise on budget of 76% and Food and Beverage finishing at 30.17% on budget of 39.07% and prior year of 35.12%.
- Member Guest Invitational was hosted with an expanded field in mid-July.
 - Event was well received with notes for improvement next season.

Key Performance Issues:

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- Payroll was high in Food & Beverage.
 - Fully operational in Clubhouse & Stingrays.
 - o Staff attrition means more hiring, more training, and more operational coverage for our management team.
 - We have added some flex kitchen staff to help clean the building after contract cleaning services were canceled.
- We continue to have areas of need on the supply and maintenance side.
 - The building's deferred maintenance is slowly being addressed.
 - New silverware was ordered in July. Glassware to follow in August.
 - Scott has communicated the need for equipment repair and maintenance given the delay in receiving new equipment from manufacturers.
 - Air Conditioning unit in Golf Shop was replaced. We are still waiting on the large rooftop units for the Kitchen and 19th Hole.
- We are seeing end-of-summer attrition within the staff and will need to adjust hours of operation given low levels of staffing.
- Marketing and events have taken a hit with recent changes to the management team.

Key Actions to Drive Performance:

- League programming will wrap up in August.
- Turn station for weekend play has been a success.
- New signage for clubhouse and grounds initiated. Installation in August.
 - New website and club app are being explored.
 - Added amenity for the membership.
- Club Championship and Hullabaloo in August.

Membership Update:

Current Membership Numbers: 439 Total

Equity Junior	168 97		
Under 35	35		
35-37	46		
38-39	16		
Social	114		
Honorary	38		
Honorary Social	3		
Dining	12		
Non-Resident	7		

Membership Additions - We have added 48 memberships on a budget of 44 for the fiscal year.

Membership Attrition – We have seen an attrition of 30 on a budget of 25 for the fiscal year.

March

- (1) Phil & Jill Norfleet (Equity) -3/5
- (2) Todd & Mai McTaggart (Junior) 3/5
- (3) Polly & Brad Hatfield (Equity) -3/11
- (4) Jason & Carly Sakowski (Social) 3/18
- (5) Barb & Tom Harrington (Non-Resident) 3/18
- (6) Ken & Theresa Campbell (Equity) -3/21
- (7) Cynthia & Tony Bruno (Junior) 3/22
- (8) Chris Atkinson (Non-Resident) -3/23
- (9) Caleb & Deserai Miller (Equity) 3/25
- (10) Dwayne & Mary Owen (Dining) 3/26
- (11) Benjamin Dyer & Katherine Boyle (Social) 3/26

April

- (12) Michael Karras & Audrey Bebensee (Junior) 4/1
- (13) Megan & Jonathan Velchek (Social) -4/6
- (14) James & Ashley Daley (Social) 4/9
- (15) Clint & Julia Cocagne (Junior) 4/12
- (16) Eddie & Jiwon Lee (Junior 38-39 membership) 4/26
- (17) Jon Hawk & Melissa Clark (Social membership) 4/27
- (18) Joshua Kim (Junior Under 35 membership) 4/27
- (19) Ernest & Ruth Kwak (Junior Under 35 membership) 4/29
- (20) Jeffrey Lee (Junior <35 membership) 4/29

May

- (21) Jeremy Janes (Junior <35 membership) 5/3
- (22) Natalie Roberts & Patricia Ballesteros (Social membership) 5/10
- (23) Zach & Brittney Wetherell (Social membership) -5/13
- (24) Travis & Nicole Miller (Social membership) 5/13
- (25) Lauren & Kyle McClure (Junior 35-37 membership) 5/13
- (26) Patrick & Natalie Miller (Social membership) -5/13
- (27) Matthew Mondy & Emily Lane (Junior Under 35 membership) -5/13
- (28) Aaron & Jenn Sutton (Equity membership) 5/16
- (29) Ryne Somers & Kari Gibson (Junior Under 35 membership) 5/17
- (30) Jeff & Laura Finke (Equity membership) 5/17
- (31) Daisy Oregon (Junior Under 35 membership) -5/24
- (32) Josh & Jenn Hinds (Junior 35-37 membership) 5/25
- (33) Cain & Sarah Burgener (Junior Under 35 membership) 5/25
- (34) Don & Amanda Beckler (Social membership) 5/28

June

(35) Jonathan & Alexandra Griffin (Junior 35-37) – 6/9

(36) Duncan Hendrickson & Krista Vansant (Junior Under 35) – 6/9

(37) Jamie Propps & Umi Essien (Equity) – 6/20
(38) Randy & Kimberly Lane (Social) – 6/30

(39) Wes & Morgan Stone (Junior 35-37) – 7/2

(40) Adam & Amanda Christ (Social) -7/26

(41) Bill Armstrong (Equity) – 7/27

RESIGNED MEMBERS	MEMBERSHIP TYPE	OFF THE SYSTEM	REMARKS			
CINDY WARREN	NON-RESIDENT	1/25/2022	DECIDED NOT TO RENEW			
BEN RODRIGUEZ	NON-RESIDENT	1/25/2022	DECIDED NOT TO RENEW			
JOE BENIACH	EQUITY	1/25/2022	NO REASON GIVEN			
PAMELA QUINLAN	SOCIAL	1/25/2022	NOT ENOUGH USAGE			
MARK WOLTERS	SOCIAL	1/25/2022	MOVED TO MAHOMET			
ALEX ZHONG	JUNIOR	1/25/2022	MOVED OUT OF STATE			
MIKE BROEREN	EQUITY	2/25/2022	NO REASON GIVEN			
MICHAEL KEHL	JUNIOR	2/25/2022	NOT ENOUGH USAGE			
MBU MONGWA	SOCIAL	2/25/2022	NO REASON GIVEN			
PAUL PARK	SOCIAL	2/25/2022	MOVED OUT OF STATE			
PETER SCHMIDT	EQUITY	2/25/2022	DOWNSIZING			
JOSHUA USSIRI	JUNIOR	2/25/2022	MOVED OUT OF STATE			
SAM MCGREW	DINING	3/25/2022	NO REASON GIVEN			
MARCI SMITH	SOCIAL	3/25/2022	NOT ENOUGH USAGE			
ROD ARENDS	EQUITY	3/25/2022	NO REASON GIVEN			
SHAWN KINKADE	JUNIOR	4/25/2022	NO REASON GIVEN			
CLIFF SCHWARTZ	DINING	4/25/2022	HEALTH ISSUES			
MICHAEL PORTER	JUNIOR	5/25/2022	MOVING OUT OF STATE			
CRAIG DETAMORE	SOCIAL	6/25/2022	FINANCIAL			
SETH SWARTZ	JUNIOR	6/25/2022	MOVING OUT OF STATE			
DEREK BRASHEAR	NON-RESIDENT	6/25/2022	NOT RENEWING			
JIMMY OH	JUNIOR	7/25/2022	MOVING OUT OF STATE			
ALAN DODDS	EQUITY	7/25/2022	MOVING OUT OF STATE			
JOHN GERRITY	JUNIOR	8/25/2022	NOT ENOUGH USAGE			
JESS COLLINS	JUNIOR	9/25/2022	NOT ENOUGH USAGE			